



1. Set the parental safeguards *before* they get the device.

See the back page for full details. If you get this right, many later issues can be avoided.

2. Heed the age restrictions on video games.

The most common age rating system for video games is the PEGI system:



It's a **criminal offence** for a retailer to supply a 12-, 16- or 18-labelled product to any child below those ages. The ratings are there for a good reason – you risk your child being harmed if you allow them to use the orange or (particularly) red-rated products underage.

3. Be guided by the age ratings for other social media apps and games.

You know your child. So when it comes to social media – where most products have a minimum age requirement of 13 – if you decide to allow their access, that's a matter for you. Just be sure you're making an informed choice, though, and not just caving in!

To help you decide, the NSPCC has a great website with reviews and comments by other parents about the most popular apps and games. It's here: www.net-aware.org.uk.

4. Install web filtering but don't rely on the network provider alone.

If your broadband provider has a family-friendly filter, it probably only goes so far. Check their website for the parental help section and see what other tools and advice may be available.

For more options, consider OpenDNS Family Shield at opendns.com/home-internet-security.

Also consider Qustodio (qustodio.com).

5. Talk to your child about their online activity.

Get to know their favourite activities online. Make sure they know you'll help if something happens online that worries or upsets them. Take a look at the great advice on internetmatters.org.

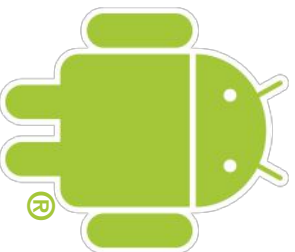
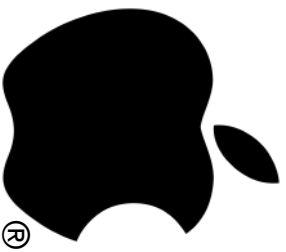
Setting parental safeguards on your child's kit

Point your phone's camera at the appropriate QR code and tap the link that appears. If nothing happens, or you don't know what to do, ask your child for help!

Follow the instructions on the website *exactly*, in particular setting the age of the child. Restrict internet access to your home broadband only, and make sure in-app purchasing is switched off.

We recommend you set the device not to allow *any* apps or games to be installed without your permission.

Protect your settings with a strong password that is not known to the child.



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